

ICD-10 Will Change Everything

Will You Be Ready?

Physicians

- **Documentation:**
The need for specificity dramatically increases by requiring laterality, stages of healing, weeks in pregnancy, episodes of care, and much more.
- **Code Training:**
Codes increase from 17,000 to 140,000. Physicians must be trained.

Clinical Area

- **Patient Coverage:**
Health plan policies, payment limitations, and new ABN forms are likely.
- **Superbills:**
Revisions required and paper superbills may be impossible.
- **ABNs:**
Health plans will revise all policies linked to LCDs or NCDs, etc., ABN forms must be reformatted and patients will require education.

Managers

- **New Policies and Procedures:**
Any policy or procedure associated with a diagnosis code, disease management, tracking, or PQRI must be revised.
- **Vendor and Payer Contracts:**
All contracts must be evaluated and updated.
- **Budgets:**
Changes to software, training, new contracts, new paperwork will have to be paid for.
- **Training Plan:**
Everyone in the practice will need training on the changes.

Nurses

- **Forms:**
Every order must be revised or recreated.
- **Documentation:**
Must use increased specificity.
- **Prior Authorizations:**
Policies may change, requiring training and updates.

Lab

- **Documentation:**
Must use increased specificity.
- **Reporting:**
Health plans will have new requirements for the ordering and reporting of services.

Billing

- **Policies and Procedures:**
All payer reimbursement policies may be revised.
- **Training:**
Billing department must be trained on new policies and procedures and the ICD-10-CM code set.

Coding

- **Code Set:**
Codes will increase from 17,000 to 140,000. As a result, code books and styles will completely change.
- **Clinical Knowledge:**
More detailed knowledge of anatomy and medical terminology will be required with increased specificity and more codes.
- **Concurrent Use:**
Coders may need to use ICD-9-CM and ICD-10-CM concurrently for a period of time until all claims are resolved.

Front Desk

- **HIPAA:**
Privacy policies must be revised and patients will need to sign the new forms.
- **Systems:**
Updates to systems are likely required and may impact patient encounters.

