## **Patient Portal Information**

### What is it?

Our online patient portal is a safe, secure section of our website, that allows families access to portions of their medical records and to send messages to the office instantly. Access is available 24 hours a day & 7 days a week through our website.

### Features include:

- Print a clinical summary of your visit(s)
- Send messages to the office instantly
- Request information
- Update your medical and contact information
- Fill out forms
- And even more!

### **Fast & Reliable Communication**

Now anytime you have a non-urgent question about you or your child, you can send us a direct message through your portal account and we can easily respond with 24 hours! You can also request appointment times to see one of our providers, all with a few easy clicks!

## Why use the portal?

We are able to easily communicate with you even if you are at work, home or on the go. Our portal is accessible by computer, phone, or tablet! You also have the flexibility to print information that you previously could not access.

# How do I use the portal?

Go to [insert website] and click on our Patient Portal link. If you are new, you will need a security code which will be provided by the office. If you have used the portal before then log in with your username and password! It really is that simple!

# **Provider's Thoughts**

All of our providers highly encourage everyone to use the portal for quick and reliable communication. We want to ensure our patients are taken care of every step of the way and this provides us with another step to make sure the highest quality of care is given to you and your family!

### How to sign up?

You can call our office and any of our front office staff can help you create your account. We will also be setting up account for patients when they come in for office visits.

### **Questions?**

Please give us a call with any questions. We are more than happy to help you learn about the portal. Our phone number is [Insert Phone Number].